

THE CIRCUIT!

*A Publication of Southeastern
Electric Cooperative, Inc.*



Atoka • Bryan • Choctaw • Coal • Johnston • <http://www.se-coop.com>

Watts Up At Your Cooperative?

New Website: SEC's website got a face-lift! We encourage our Members to go and check it out and give it a test drive. From rebate forms and information to policies and procedures, the website is well equipped to provide you with what you need! Visit www.se-coop.com and check out the changes!



Solar Site & Tours: SEC's fully operational solar site has been producing supplemental electricity since January of this year! You can see live updates on our website by clicking on the Solar tab. We have also started offering to area schools and organizations, guided tours of the site. For more information about the guided tours, please go to the website or call Jim or Kevin at 580-745-9463.

Preventative Maintenance Rebate Program (PMRP): All PMRP applications and invoices need to be turned in or dated by June 30th. If you have not received an application or want to know if you are eligible, please call the office at 580-745-9463.



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Composed by:
Kevin Ashley

Published by:
Southeastern Electric
Cooperative, Inc.
P.O. Box 1370
Durant, OK 74702

General Manager:
Larry Speaks

Contact us at:
(580) 924-2170
After hours at:
(580) 924-1315
Toll Free at:
(866) 924-1315

Office Hours
Monday-Friday
8:00 a.m.-5:00 p.m.

Website
www.se-coop.com



Board of Trustees

- Dist. 1: Tracy Rogers
- Dist. 2: Dennis Bowen
- Dist. 3: Lloyd G. Owens
- Dist. 4: David Kelly
- Dist. 5: Casey Robinson
- Dist. 6: Anthony Dillard
- Dist. 7: David Blackburn
- Dist. 8: James M. Dancer
- Dist. 9: Jeff Willingham

78th ANNUAL MEETING

NEW LOCATION: SEC's 78th Annual Meeting will be held at the NEW Durant High School at 950 Gerlach Drive in Durant. Questions about the new location can be directed to 580-745-9463.

The **78th Annual Meeting** of **Southeastern Electric Cooperative** will be held at **Durant High School Auditorium, Tuesday, August 8. Registration to begin at 5 p.m.** Trustees will be elected for Districts 7, 8 and 9 in accordance with Article IV, of the Cooperative's By-Laws.

Notice of Candidacy

Any member of a district desiring to be a candidate for election as a trustee from that district shall file with the Secretary of the Cooperative written notice, on a form provided by the Secretary, of their candidacy and intention to stand for election to the office of trustee from their district not less than twenty-five (25) days nor more than thirty (30) days prior to the annual meeting of the members of the Cooperative.

Only persons filing written notice of their candidacy and intention to stand for election shall be eligible for election at the annual meeting.***

BOARD OF TRUSTEES

Tracy Rogers.....	Dist. 1
Dennis Bowen.....	Dist. 2
Llyod G. Owens.....	Dist. 3
David Kelly.....	Dist. 4
Casey Robinson.....	Dist. 5
Anthony Dillard.....	Dist. 6
David Blackburn.....	Dist. 7
James M. Dancer.....	Dist. 8
Jeff Willingham.....	Dist. 9

MANAGERS

Larry Speaks - *General Manager*
James Fox - *Asst. General Manager*

STAFF

Randy Cloyd	Tiffany Hempsted	Jim Coleman
Susan Harness		Dustin Stepp

PERSONNEL

Jeff Angel	Dennis Cullum	Marcus Rice
Kevin Ashley	Michael Green	Brady Richardson
Angela Blakley	Donna Iams	Sherry Sarver
Penny Bourne	Kelby Johnson	Brenton Shelton
Dale Boyd	Sharla Justus	Chance Sinor
Bryce Bumpass	Tom Liwai	Kathleen Weller
Leith Burkhalter	Brandon Lyles	Jason Whitaker
Megan Clark	Trevor Matlock	Brandon Wingfield
Randell Conner	Earl Pratt	Mary Young

STATEMENT OF NONDISCRIMINATION

for Southeastern Electric Cooperative

“This institution is an equal opportunity provider and employer.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in a program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

SOUTHEASTERN ELECTRIC COOPERATIVE, INC. DISCONNECT POLICY

Objective: It shall be the policy of Southeastern Electric Cooperative, Inc. (“Cooperative”) to disconnect electric service upon the request of a Member to discontinue service; or in response to an emergency or safety condition; or by a delinquent account when any and all attempts have failed to collect payment for services rendered.

Method: Upon the proper notification and documentation of a need to disconnect a service, the Cooperative will create a Service Order to track and process the work. Once the work has been accomplished the Service Order will be returned immediately to the Billing Department to ensure all necessary Cooperative records indicate and substantiate the cause and necessity of the disconnect. When there is a need to disconnect after the normal business hours of the Cooperative, the Cooperative's after-hours dispatch personnel will provide all necessary documentation to the Cooperative by 8:00 a.m. the next business day.

It is the practice of the Cooperative to provide the Member with reliable metering equipment. The Cooperative will aim to deploy the latest in metering equipment technology (“Smart Meters”) whenever possible. These meters may include an “Auto-Disconnect” and have the ability to be electronically disconnected from a remote location. “Auto-Disconnect” smart meters may replace Member's existing meter anytime the existing meter is damaged, destroyed, stolen or service is off, allowing for a prompt upgrade of metering equipment. The Cooperative, at the direction of the Board of Trustees, and in accordance with the Cooperative's Terms and Conditions of Service, will utilize the most efficient means available to disconnect a meter as determined by this policy and the uniqueness of each situation.

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SOUTHEASTERN ELECTRIC COOPERATIVE, INC. **DISCONNECT POLICY (cont.)**

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Request by Member: A Member may request a meter (or meters) be disconnected due to construction work or repair to their residence, barn, out-building, well pump, etc., or as a necessity for vacating a property. The Member will contact the office of the Cooperative during normal business hours and request a specific time for the disconnect. The Cooperative will create a Service Order and the work will be tracked as stated in the "Method" above.

Emergency or Safety Condition: From time to time emergency or hazardous safety conditions arise. The Cooperative may be contacted by municipal, county or state emergency response entities to report a hazardous situation and the immediate need for a meter to be disconnected. The Cooperative's Terms and Conditions of Service may also identify other hazardous condition that would warrant the disconnection of service that this policy may not include. The Cooperative will respond in the most urgent manner and use the most efficient means to disconnect meter.

Delinquent Accounts: The Cooperative will always consider the welfare of each member before an account is disconnected. The following provisions will be followed in an effort to ease the hardship caused to members being disconnected, as follows:

- A. Delinquent accounts will only be disconnected between 8:00 a.m. and 3:00 p.m. on Monday through Thursday.
- B. All Delinquent accounts may be disconnected remotely.
- C. Delinquent accounts, Standard Residential Rate Cycle 100 and Cycle 200, will not be disconnected when the ambient temperature is above 100° degrees or below 32° degrees Fahrenheit.
- D. No service will be disconnected on the day before banks are schedule to be closed.
- E. All applicable charges prescribed within the Cooperative's Standard Rate Schedule, along with an increased or additional security deposit, may be collected before any delinquent account will be reconnected.
- F. After a delinquent account has been disconnected and the reason for the discontinued service has been eliminated, Cooperative will reconnect the service in the normal course of its daily workload, to include the use of after-hours dispatch personnel (when necessary) to schedule the reconnect.
- G. When Member is communicating with after-hours dispatch personnel for the purpose of being reconnected, the following procedures must be followed:
 - 1. Member can make arrangements to pay all applicable charges, by check or cash, (described in paragraph "E" above), directly to the stand-by crew when they arrive at residence prior to the reconnection of service. If Cooperative has designated the member with a "No Checks Allowed" status, then Member can only make a cash payment to the stand by crew.
 - 2. Member can pay all applicable charges, by credit card, check or cash at any U.S. Payments pay site kiosk, or by Interactive Voice Response (IVR) telephone service at (888) 260-6597. The member can use the Confirmation Number from their payment source to give to the after-hours dispatch personnel to make arrangement for their service to be reconnected.

Notices: The Cooperative will bill each consumer as promptly as possible according to their billing cycle.

- A. The due date listed on each bill is the date the consumer must pay by, in order to avoid a penalty charge.
- B. The due date listed on the bill applies only to the current bill and not any past due balances.
- C. Cooperative may send one (1) 48-hour cut-off notice prior to the disconnecting service on Standard Residential Rate Cycle 100 and 200.

Cooperative reserves the right to amend or modify its Disconnect Policy. Cooperative further reserves the right to refuse service to any consumer who uses an alias, the name of a relative or other person(s) as a method to escape payment on an unpaid obligation for electric service provided to them.

Date adopted: May 23, 2005

Date amended: October 22, 2012